RESERVED AREA

TECNOCARTA

your orders with you, it's that simple

WHAT'S THE USE?

- get access to your orders anywhere, anytime and from any device
- get all relevant order details, including delivery, price and product image
- view all the orders you placed over the past 2 years
- reorder one or more items after checking stock availability



WHY USE IT?

- practical and easy to use
- **time-saving** : no more endless scrolling through hundreds of emails to find an order, you have all at your fingertips

HOW TO START

- register on our website
- get a confirmation email
- start browsing!

For support please write to **flavia@tecnocarta.com** or call **+39 02 4952 8750**

1. REGISTER

Go to our website **www.tecnocarta.com** and click **Login** on the top right.



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Fill out all the fields of the **Register** section on the right and send a registration request.

You will soon receive a **confirmation email** and get access to your reserved area immediately.



2. LOGIN



Insert your email and password to Sign In. Restricted Area

> Search for an order by item code, keyword or order number.

Here is the list of your orders, sorted by date and number.

3. ORDERS

You can also check the delivery status.

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TECNO-CARTA					
Orders list			Search_		
Order Number 11103	Order Date 31/10/2017	Total delivered	Option		
11102	24/10/2017	1	Order Summary Order Details *		
11101	19/10/2017	0	Order Summery Order Details		

Register

First Name

Surname
Enter your sumame
Company name
Enter your Company name
VAT number
Enter your VAT number

Enter your name

Click Order Summary to open a quick recap window.

Click Order Details to view all order information.

4. ORDER SUMMARY



The quick recap window shows a few basic order details, including a link to the product image - just click **Show Image**.

Orde	ers list			Search			
Order Number Order Date		te	Total delivered O	Option			
	11103	31/10/20	17	0 Order Summary	Order Details		
	11102	24/10/20	7	1 Order Summary	Order Details		
				Orders Delivered			
	Order	Item code	delivery date	Notes	Lotti	Price	Add to cart
Barrow and	11102	R\$39056253500	25/10/2017	PAPER ROLL 60MM X 500M - BLACK MARK - 1/1 COLORS	17-47329-	0.00	

5. ORDER DETAILS

Here you can find all order details.

There's a link to the product image, too.



Click **Check Stock** to check the stock availability of an item and, possibly, its new price. Remember: to check the stock of an item you need to find the corresponding order first. Use the search bar to find an order.

Click the **cart** to reorder an item. You can purchase as many pieces as you like.

Just follow the instructions and you'll receive a confirmation email in a flash!



Our reserved area was created starting from the advice and suggestions of our customers, which means that it's constantly evolving! If you think you could use some more features, just let us know and we will try to implement them. We wish you a happy browsing!

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THAT'S ALL!